



**By Fax/ Hand**

Ref: CSE/04/2017

5 April 2017



Mr. Renuke Wijayawardhane  
Chief Operating Officer  
Colombo Stock Exchange  
Level 4-1 West Tower  
World Trade Centre  
Colombo 1

Dear Mr. Wijayawardhane,

**CORPORATE DISCLOSURE –  
OPERATIONALIZATION OF DIALOG BUSINESS SERVICES (PRIVATE) LIMITED**

Further to our disclosure dated 22 November 2016 with respect to the formation of Dialog Business Services (Private) Limited (DBS), a wholly owned subsidiary of Dialog Axiata PLC ("Dialog"), we write to apprise the CSE on the operationalisation of DBS.

In line with the aforementioned operationalization, the contact centre services previously provided by Firstsource-Dialog Solutions (Private) Limited ("FDS"), to the Dialog Group, has been transferred to DBS effective 1 April 2017. FDS is an associate company of Dialog in which Dialog holds 26% of the shares in issue while Firstsource Solutions Limited holds the remaining 74% of the shares.

Yours sincerely,  
**DIALOG AXIATA PLC**

  
**Supun Weerasinghe**  
Director/ Group Chief Executive

*MR  
pls circulate  
NW  
S/K.*